



Let's Reach For Excellence!

TAN DUC INFORMATION TECHNOLOGY SCHOOL JSC

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MB-920: Microsoft Dynamics 365 Fundamentals (ERP)

Duration: 01 day

This course will provide you with a broad introduction to the finance and operations capabilities of Dynamics 365. You will become familiar with the concept of enterprise resource management (ERP), as well as each of the finance and operations apps, including Dynamics 365 Supply Chain Management, Dynamics 365 Finance, Dynamics 365 Commerce, Dynamics 365 Human Resources, and the ERP capabilities of Dynamics 365 Project Operations. This course will include lecture as well as hands-on-labs.



AUDIENCE

People in different roles and at various stages in their careers can benefit from this fundamentals course. This includes IT professionals, business stakeholders and others who want to be exposed to the finance and operations capabilities of Dynamics 365, students, recent graduates, and people changing careers who want to leverage Dynamics 365 to move to the next level.

Job role: Business Owner

AT COURSE COMPLETION

- Describe the core capabilities of Dynamics 365 finance and operations apps
- Describe the capabilities and functionality of Dynamics 365 Finance
- Describe the capabilities and functionality of Dynamics 365 Supply Chain Management
- Describe the capabilities and functionality of Dynamics 365 Commerce
- Describe the capabilities and functionality of Dynamics 365 Human Resources
- Describe the capabilities and functionality of Dynamics 365 Project Operations (ERP)

COURSE OUTLINE

Module 1: Explore the core capabilities of Dynamics 365 finance and operations apps

This module introduces learners to the core capabilities shared by the finance and operations apps. You will be introduced to the set of products included among the Dynamics 365 finance and operations apps. You will also learn about core shared capabilities, including reporting and integration. Finally, we cover additional marketing apps such as LinkedIn Campaign Manager, Dynamics 365 Customer Voice and Dynamics 365 Customer Insights.

Lesson

- Get introduced to the finance and operations apps
- Create reports and integrate finance and operations apps

Module 2: Learn the fundamentals of Dynamics 365 Finance

This module will introduce learners to the Dynamics 365 Finance application. Learn about the core capabilities, general ledgers, accounts payable and accounts receivable as well as expense management, fixed asset management and budgeting.

Lesson

- Explore Dynamics 365 Finance core capabilities
- Explore general ledger
- Explore accounts payable and accounts receivable
- Explore expense management, fixed asset management, and budgeting

Module 3: Learn the fundamentals of Dynamics 365 Supply Chain Management

This module introduces learners to the Dynamics 365 Supply Chain Management applications. You'll learn about the core functionality of the product as well as a discussion of warehouse and inventory capabilities and how it works leveraging different manufacturing strategies.

Lesson

- Identify general capabilities of Dynamics 365 Supply Chain Management
- Explore warehouse and inventory capabilities
- Explore manufacturing strategies in Dynamics 365 Supply Chain Management

Module 4: Learn the fundamentals of Dynamics 365 Commerce

This module introduces learners to Dynamics 365 Commerce. You will be introduced to the core capabilities of the application, such as channels and channel management, distributed order management as well as business-to-business (B2B) capabilities.

Lesson

- Explore Dynamics 365 Commerce capabilities
- Explore Microsoft Dynamics 365 B2B e-commerce, Store Commerce and Clienteling

Module 5: Learn the fundamentals of Dynamics 365 Human Resources

This module introduces learners to the Dynamics 365 Human Resources application. Learn about core human resources capabilities as compensation and benefits, compliance management, performance management and personnel management.

Lesson

- Explore Dynamics 365 Human Resources core capabilities
- Explore personnel management capabilities in Dynamics 365 Human Resources

Module 6: Learn the fundamentals of Dynamics 365 Project Operations

This module introduces learners to the Dynamics 365 Project Operations application. Learn about the project life cycle management capabilities of the product, as well as project planning and execution capabilities.

Lesson

- Identify project life cycle management capabilities in Dynamics 365 Project Operations
- Explore the project planning and execution capabilities of 365 Project Operations